



Application Form for CAT IDC (Internet Data Center)

(Please enter your details and check mark for chose service)

1. Customer Information

For Individual

Name :

Citizen ID Card No./Passport No. :

For Juristic Person

Juristic Entity's Name :

By

Type of Business.....

Juristic Person Registration Number.....

Registration Date / / Tax Payer No.

2. Address

House No..... Building / VillageSoi

Street Subdistrict

DistrictProvince.....

Post Code..... Telephone : Fax :

E-mail: Website:

3. Place the shipping invoice

As address (2)

House No..... Building / VillageSoi

Street Subdistrict

DistrictProvince.....

Post Code.....

4. Contract point

1. Name :

Citizen ID Card No./Passport No.:

Telephone No. :/.....

E-mail :

2. Name :

Citizen ID Card No./Passport No. :

Telephone No. :/.....

E-mail :

5. Type of service

IDC (BKK) CDC (Province

5.1 Co-Location

1 U/ Server 2 U/ Server 3 U/ Server

4 U/ Server 5 U/ Server 6 U/ Server

1/4 Rack 1/3Rack 1/2Rack

Full Rack Rack Rack Customer Model

5.2 Cage Co-Location

1 Rack / Cage 3 Racks / Cage

5.3 Suite Co-Location

VIP 1 (5 Racks) VIP 2 (8 Racks)

VIP 3 (7 Racks) VIP 4 (7 Racks)

5.4 Dedicated Web Server Windows Linux

5.4.1 Customer Server 1 U/2 U 3 U/ 4U 5 U/6 U

5.4.2 CAT Server Basic
 Advance

5.5 Share Web Hosting

Plan A – Startup Plan Plan B – Standard Plan

Plan C - S-Biz Plan D – M-Biz

5.6 Virtual Private Service (VPS)

Basic Spec Advance Spec

5.7 E-Mail Hosting * Individual Government

Plan 1 GB Plan 3 GB

Amount Unit (1Unit/10Account)

5.8 Other service

Domain Name Registration :

Domain Record Hosting in DNS Server Amount Domain

6. Additional Features

6.1 Co-Location / Dedicated

Extra Port 10/100 Mbps

Extra Port 10/100/1000 Mbps [UTP Optic]

Extra IP

Extra IP Firewall

Load Balance Service

Database call

Amount

Port

Port

IP

IP

Port

6.2 Virtual Private Service (VPS)

Memory 128 MB (1 unit)

Disk Space 5 GB (1 unit)

Control Panel Plesk 10 Domain (1 unit)

Unit

Unit

Unit

6.3 Share Web Hosting

Disk Space/50 MB (1 unit)

E-mail /10 Account (1Account/30 MB) (1 unit)

Database call

Unit

Unit

6.4 Email Hosting

Additional Disk space (1GB/ Year)

Additional e-mail (1 E-mail Account/Year)

GB

Account

Terms and Conditions for CAT IDC Service

This Agreement applies between CAT Telecom Public Company Limited (herein referred to as the “Company”) and the Applicant for the Service specified hereunder (herein referred to as the “User”). The User consents to bind himself/herself/itself to and comply with the terms and conditions as follows:

General Conditions for All Types of CAT IDC Service

1. The User shall not use the Service in a way that is unlawful or against peace and order or good morals of the public nor perform any of the following acts:
 - 1.1 Serving as a source to spread out computer viruses, computer worms, spyware and Trojan horses or as a source to hack or attack other systems;
 - 1.2 Serving as a phishing source to steal information of other persons;
 - 1.3 Providing services related to pirated software and data;
 - 1.4 Providing services characterized as peer-to-peer services, such as, BitTorrent etc.;
 - 1.5 Providing website services to present materials that are unlawful or immoral or against peace and order of the public, including herein pornographic media, defamation, gambling, as well as links to websites of this description;
 - 1.6 Providing Camfrog service for the publication of pornographic media including inappropriate actions;
 - 1.7 Serving as a source to publish photographs of other persons, and those photographs are derived from edits or modifications made by electronic means or any other methods that would cause those persons to be defamed, insulted, hated or disgraced;
 - 1.8 Serving as a source for commercial mass e-mailing or spamming in any case whatsoever, for sending advertisements to the e-mail addresses of other persons without their request or to newsgroups users, for sending e-mail by using return addresses that has no real business existence, for sending chain messages to generate a large quantity of replies, and for sending repeated messages to other persons, etc.;
 - 1.9 The User shall not provide services relating to illegal software of all categories including other file types attempting evasion by using equipment, programs or data which has not been licensed by product owners, and by infringing intellectual property;
 - 1.10 Serving as a source for any activity that violates Thai law or international laws or causes turbulence to nation, religion, the Royal House or general society in all countries.
2. The Company has the right to suspend the Service immediately without prior notice to the User in the following events:
 - 2.1 The User dies or, in the event of a juristic person, has been wound up; or the User has his/her/its property seized or attached or is placed in receivership by a court order;
 - 2.2 An event of force majeure occurs to the Company;
 - 2.3 The User has used false documentation or information to apply for the Service;
 - 2.4 The User has used the Service illegally or inappropriately or in contravention of the Agreement on the use of this Service, whether a warning has been given by the Company or not;
 - 2.5 The User has exceeded his/her/its limit of funds required for the Service, and the Company has reminded him/her/it in advance that the User’s amount as specified almost runs out;
 - 2.6 The User has defaulted on payment of charges and Service Fees for more than two consecutive periods specified in the bills after the due dates;
 - 2.7 The Service Provider can prove that the User has used the Service to procure incomes with an intention to pay no charge and Service Fees;
 - 2.8 The Service Provider is required for some reason to maintain or repair the network used for the provision of the Service.
3. During the suspension of the Service, the Company has the right to collect the charges and Service Fees under this Agreement, unless the suspension of the Service has not resulted from fault of the User.
4. In the event of a disruption or problem resulting from the use of the CAT-IDC Service, the User with the power of communication and coordination must so notify the Company quickly, specifying the IDC-ID number together with relevant details.
5. The User must keep his/her/its password confidential.
6. The Company assumes no responsibility if programs or data on the User’s server have been altered, modified, erased, leaked out or damaged by any cause. However, the Company is willing to offer utmost assistance in tracking, searching or pursuing the persons who have caused damage to the User’s programs and data.
7. The Company is the owner of all IP Address Numbers which it has provided to the User, and the Company reserves the right to alter and claim back these IP Address Numbers as it thinks fit and the User may not claim any damages.

8. The User can register 2 persons who will be authorized to communicate with the Company. In the event of a change in these authorized persons, the Company must so notify the Company in writing immediately. The Company will assume no responsibility in the event of any damage since a person who has been previously authorized to communicate with the Company has requested the Service on behalf of the User before the User has notified the Company in writing of such change.

9. In the event the User wants to use a conference room, the User shall file a request for the use of the conference room at least 3 business days in advance and may use the service only during business hours. On having given the permission to use the conference room, the Company will charge such expense as it sees fit.

10. To update personal information, such as, addresses, telephone numbers and e-mail addresses, the User shall so notify the Company in writing.

11. The Company can examine usage information of the User without prior notice. In the event following the examination the User is found to have irregular usage, or in the event the Company sees fit, the Company can take action of any kind to preserve the rights for other users and the User may not claim any damages from the Company.

12. CAT-IDC will block IP addresses using traffic in the category of BitTorrent and Camfrog infringing the Act Governing the Commission of Computer-Related Offences B.E. 2550 (A.D. 2007), for example, if there is a pornographic show etc., for a period of 24 hours in the case of the first detection, and will increase the blocked time by 24 hours for each infringement whenever the relevant IP address has been found to have committed an infringement, since over the past periods whenever the IP address of a client has been blocked that client would resort to a new IP address to prevent an increase in his/her/its blocked time when committing a subsequent infringement. Therefore, CAT-IDC hereby informs its clients that whenever a client has infringed the Terms and Conditions for the CAT-IDC Service, whether the IP address used for each infringement is different, CAT-IDC will increase the blocked time by 24 hours for each infringement for the relevant client.

13. The commission of phishing will produce seriously harmful effects on a large number of internet users, most of whom are users of internet banking services. The user names and passwords of these users will be stolen for abuse by committers of phishing. Therefore, in the event CAT-IDC has detected that any IP address has been used for phishing, CAT-IDC will tell the client who is the owner of that IP address to take curative action via e-mail and by telephone. In the event CAT-IDC is not able to communicate by telephone, it will give notice via sms. And if after the 30 minutes' notice the curative action of the client remains unfinished, CAT-IDC will block that IP address until the curative action has been completed.

14. If the User has defaulted on payment of two invoices or more and if the Company has reminded the User to settle them within 10 business days from the date entered in the letter, after the expiration of this period of time the Company can, in addition to suspending the Service, take out the User's equipment to the common area for storage and the User is not permitted to take its equipment of all kinds out of the common area until the User has settled all the accounts completely. Notwithstanding, the Company will not be responsible for any possible damage to the equipment of all kinds during the period of the User's default on payment of his/her/its debts, and the Company has the right to charge any expense which may be incurred as a result of the storage of the equipment in the common area.

15. If this Agreement has terminated in whatever event, the User has the duty to remove the equipment of all kinds out of the Service premises and renovate the Service premises to the condition that has originally existed prior to the provision of the Service within 15 business days from the date of the termination of this Agreement. After the expiration of this period of time, the Company will take out the User's equipment for storage in the common area and will not be responsible for any possible damage to the equipment, and the User shall pay any expense incurred (if any) to the Company.

16. When the contract ends, whether in any case. Users must use the devices built out of the service area at 08:30 to 16:30 am Monday - Friday only.

17. All document, letters, notices of any. Of the company that sent to users at the place of delivery notification charge. Users shall be deemed received by then.

18. Users must comply with the rules regulations terms and conditions concerning the services of CAT IDC used in the present and the future will be strictly.

19. Users must comply with this Act. On computer crime Act 2550 strictly.

20. If the User does not wish to continue using this Service, the User shall so notify the Company in writing at least 15 days in advance of the expiration of the term specified in the Application for Service. If on the expiration of the term the User still continues using the Service, this Agreement shall be deemed to continue to be in force for each term of 1 year.

21. If the user to terminate the service before the end of a year, the Company reserves the right to not refund the fee paid in advance already. For use in Year 2, if users terminate service before the expiration time of the payment in advance The Company will restore service to the rest.

22. In cases that have added service Add-On Service or the use of Port, IP Address, Data Transfer and Disk Storage exceed the amount defined for each type of service / Plan. The company will charge more services at the rate specified by the Company.

23. If the user termination of service after the company provides the service. The company will not return the admission fee.

24. In case of suspension of service. If users want to use the new service will have to pay to install a new configuration of the same rate for each service.

25. If the User breach any of the terms of this agreement. We have the right to suspend service and / or terminate the agreement. In terminating the contract. The Company will notify the termination notice to subscribers of not less than 15 days; users agree that any action arising from the termination of this contract is not offensive to any user. And users must still have obligations to pay outstanding charges in full.

26. The Company reserves the right to make such changes, alterations or additions to this Agreement as appropriate.

Conditions for Server Co-location Service

1. Server Co-location Services means hosted user's server service (and/or related network equipment) to connect to the internet in CAT IDC infrastructure and preservation. The user provides the server (and/or related network equipment) for use the service by yourself.
2. To use the Co-location room and enter the CAT Telecom building, the User shall fill in an application form as determined by the Company and produce at the same time such evidence as his/her identification card, passport or driving license to the Company. To use the Co-location room and enter the CAT Telecom building, the User shall comply strictly with the Company's rules which are now present and will be present in future.
3. Bringing the device into - the center area of CAT-IDC users will need to fill equipment - the Internet Data Center Services by the Company all the time. The navigation equipment must be carried out during normal working hours only company. We reserve the right not to provide services to any device of the user from the installation area. If the users still have outstanding arrears with the company.
4. A User of the Co-location Service can enter the Co-location room, provided each entry for the use thereof does not exceed 7 hours a day and 60 hours a month. In the event the User is required for some reason to use the room for a period exceeding the number of hours above, the User shall so notify the Company. Notwithstanding, whether the permission will be given is at the Company's discretion.
5. Users can access the service area of CAT-IDC at a time not more than 2 people if more than two people have to give your name - last name ID card number. Without the prior written 1 day, but the track can enter the room CAT-IDC 1 a time not more than 2 people.
6. Users will not be used in a manner that is Bit Torrent, Camfrog, and Proxy / VPN services to the international.
7. The Company reserves the right to suspend the Service and inspect the use thereof in the event of an extraordinarily large quantity of data transfers made by the User, thereby producing detrimental impacts on other users in the CAT-IDC Center, provided the User has no right to claim any damages from the Company and the User remains responsible for the Service Fees incurred as a result of this Agreement.
8. Users that wish to change or cancel the IP Address will need to inform the Company. Denis, at least before the next three days. For the company will examine the IP Address before you get back from users. If detected that the IP Address problems users are required to make a change to be completed before you can change or revoke the IP Address by in terms of changing IP Address Users are required to pay processing fee to the company. The rate specified by the Company.
9. If the Company. Allow the implementation of Article 8 users can not add IP Address request within 30 days.
10. The Company reserves the right to limit the request to add the IP Address of the following services.
 - 10.1 Share 1-6 U = Extra_Max 5 IP
 - 10.2 1/4 Rack = Extra_Max 16 IP
 - 10.3 1/3 Rack = Extra_Max 16 IP
 - 10.4 1/2 Rack = Extra_Max 32 IP
 - 10.5 Full Rack = Extra_Max 64 IP
11. Of Article 10. If the user needs to use more than Extra_Max company will check any delays in the cases to which the user is required to submit the following details for its consideration.
 - 11.1 Application for IP Address used by the Company.
 - 11.2 Details of using the same IP Address at all active as:
www.catidc.com 192.168.1.1
mail.catidc.com 192.168.1.2 Etc.
 - 11.3 IP planning the details of the IP Address for all (as in Article 11.2).
 - 11.4 Network Diagram of both new and antique detail. And breakdown of equipment.
12. Devices are packaged in paper packaging must be carved Unpack Room only and room service will be used are paper, foam or residue back every time. By not using services are easily combustible materials, paper, foam and into the room, CAT-IDC.
13. The User shall not install equipment that may cause changes or any hazards, such as, fire, water leakage or excessively loud noise etc., to the CAT-IDC Center. The equipment to be installed must be present only in the space provided by the Company for the User. In the event damage has resulted, the User shall pay any damages so incurred (if any) to the Company.
14. Blade Server installation type can be processed only for hosting a 1 / 2 Rack or Full Rack only.
15. The User shall not connect a private network to the CAT-IDC Center, for instance, from Gigabit Internet, Lease Line, Frame Relay, ATM or other circuits, for connection to the internet via the CAT-IDC Center.
16. Users must not connect any media to other cabinet Rack if the user has the need or desire to make connections shall be notified to the Company to consider. Which the user is required to pay connection rate specified by the Company.
17. The User shall not install an additional electric socket rail, and the power used by the User must not exceed the capacity fixed by the Company.



- 18. Users shall not remove the modification of the cabinet rack components such as fan, tray Rack, key lock, wheel, etc.
- 19. The User must be responsible for the maintenance of his/her/its own equipment, and the User agrees and acknowledges that the Company is not required to assume liability to the User in the event of damage to the equipment as a result of force majeure or an event beyond the Company's control.
- 20. The User can request the Company staff to reboot and switch on/off his/her/its equipment, provided the User so notifies the Company in writing and specify his/her/its IDC-ID number and details of the request clearly. The Company cannot reboot or switch on/off the equipment before receiving a written notice from the User.
- 21. When the company found that users have configuration or use the IP Address has not been allocated by the company. The impact on the network for the company will be implemented by the following steps.
 - 21.1 Notification via phone or e-mail and SMS users are required to complete corrective action within 20 minutes after being informed if the termination period, the subscriber has not completed corrective action. The company reserves the right to suspend work until the Ethernet port is modified to be completed.
 - 21.2 If the detection of such actions is the second time the company reserves the right to suspend the use instant Ethernet port.
 - 21.3 If there is detected a third time within a period not exceeding six months the company reserves the right to terminate the contract of service with the user.
- 22. The action follows the company. Not constitute a primary provider. Users are required to pay the rate specified by the Company.
 - 22.1 Moving the media of Ethernet port between cabinet rack.
 - 22.2 Moving cabinet rack.
- 23. The Company reserves the right to make such changes, alterations or additions to this Agreement as appropriate.

I have read and understood the service terms and conditions. I hereby certify that the information furnished herein is true and correct. I further agree to be bound by all the said terms and conditions set forth in this Agreement.

Signature..... Applicant
(.....) Date/...../.....

Signature..... Approved (Company)
(.....)

Position Date/...../.....